Proudly serving older adults, persons with disabilities and caregivers throughout Hillsborough, Manatee, Polk, Highlands and Hardee Counties.
A Message from the President & CEO

COMMUNITIES OF STRENGTH: DOING OUR PART DURING THE COVID-19 PANDEMIC AND BEYOND

2020 has certainly turned out to be the most challenging of my six years as President & CEO of Senior Connection Center! The challenges brought upon us by the COVID-19 pandemic tested our organization in ways we never imagined, and continue to challenge us in 2021. But through it all, my team and I made a conscious effort to never lose sight of our mission: to help older adults and persons with disabilities live with independence and dignity, and to apply our Core Values to every decision we make. Looking back, I can honestly say that this approach served us well. Teamwork helped us find creative ways to address both the existing and newly emerging needs of our clients while making sure we could do our work safely. We maintained our high standards for providing quality service in new ways that were not only safe and efficient, but also done with respect and compassion. And, as our entire team continued to work from home, we reminded everyone of the importance of work/life balance and offered tools for us to take care of ourselves, each other and our families as we went through these uncertain times together. By prioritizing the health and safety of our staff, we were also better equipped to deliver uninterrupted, excellent service to our clients.

There are many examples of individuals and organizations who assisted Senior Connection Center to fulfill our mission during the past year. The Florida Department of Elder Affairs, our State Unit on Aging, allowed us the flexibility to find new ways to deliver urgently needed items like food, water, and masks as well as provide vital services to local seniors. And, when we had to cancel our 2020 Rise & Shine fundraiser which supports our Crisis Fund initiative, our event sponsors agreed to allocate their sponsorship dollars directly to those Crisis Funds. This allowed us to continue to operate this vital program throughout the pandemic. These are just a few of the many examples of our community coming together to help our neighbors in need.

As I reflect upon the lessons I learned in 2020, I realize we certainly do live in a Community of Strength. I also understand the integral role that Senior Connection Center plays in making sure our community remains strong, and I look forward to facing the challenges and possibilities that our future holds.

Best regards,

Charlotte McHenry
President & CEO

Communities of Strength is the 2021 theme for Older Americans Month.
Senior Connection Center is a source of strength for our community, every day! Learn more about us in this report...

Our 2020 / 2021 Salt & Pepper Award Winners demonstrate how local seniors are doing their part to make our community strong in the face of the COVID-19 pandemic.

See how Senior Connection Center uses social media to keep our community informed and engaged.

Learn how an innovative way to provide home-delivered meals to seniors also benefitted local food truck businesses.

Learn about the ways we are preventing pandemic-related isolation from tapping the health and emotional strength of seniors.

Our Vision: To be the recognized community leader who connects older adults, persons with disabilities and caregivers with the information, resources and services they need. Our Mission: To help older adults and persons with disabilities live with independence and dignity. Our core values: Respect, Compassion, Teamwork, Quality, and Work/Life Balance.

Remember we are just a call or click away...
1-800-96-ELDER
SeniorConnectionCenter.org
Many people in our community need our help

More than 627,000 people age 60 and over live in our 5-county service area. Seniors make up 24% of our local population.

More than 116,000 local seniors are over the age of 80.

More than 238,000 seniors in our service area have at least one type of disability, such as Alzheimer’s Disease, hearing or vision loss, or they are just too frail to adequately care for themselves.

There are nearly 92,000 military veterans over the age of 65 living in our service area.

More than 125,000 local seniors live alone.

More than 87,000 local seniors are living below 125% of the Poverty Level.

Nearly 105,000 local seniors are considered Medically Underserved.

Our Aging & Disability Resource Center is here to help!

Senior Connection Center’s Aging & Disability Resource Center is comprised of our Elder Helpline, SHINE and Long Term Care teams, who work cooperatively to make sure local seniors are connected to the programs and services they need to maintain their independence and dignity.

For many seniors, as well as their caregivers and long-distance family members, their first experience with Senior Connection Center happens when they call or email our Elder Helpline.

1-800-96-ELDER
SeniorConnectionCenter.org

Our highly trained Elder Helpline Specialists listen carefully to each caller and ask follow up questions to make sure we identify their needs and address their concerns. And, for those who prefer email, we are happy to answer their questions that way as well. We pride ourselves in identifying the best available resources to assist each person, which may include our own programs, such as Long Term Care / Medicaid Eligibility assistance, SHINE / Medicare counseling, or Health & Wellness classes. We also connect callers to countless community services, such as transportation providers, rental and housing assistance, utility payment assistance, nutrition and meal programs, and in-home services.

98,000
Nearly 98,000 calls came into Senior Connection Center’s Elder Helpline and Aging & Disability Resource Center in 2020.

SHINE – Serving Health Insurance Needs of Elders

SHINE Counselors provide local seniors with unbiased advice and assistance regarding anything Medicare-related, from understanding original Medicare to picking the right prescription drug plan, de-cyphering Medicare claims or applying for programs that can lower their Medicare costs. This information prepares consumers to make the best decisions based on their own personal circumstances. In 2020…

- Our team of 50+ SHINE volunteers documented 8,462 client contacts
- More than 5,000 were low-income
- 1,300+ had disabilities
- More than 3,000 were over the age of 75
- 595 needed assistance in a language other than English
- We helped 700 low-income individuals apply for Medicare Savings Programs, leading to a combined savings of more than $1.1 million annually
- Those low-income individuals we helped apply for the Extra Help Program saved about $4,000 each annually on their prescription drug expenses

Long Term Care Services – Senior Connection Center is the gateway for frail and low-income seniors to secure Long Term Care (LTC) services, including Medicaid Managed Care. These services allow at-risk seniors to safely remain living in their homes and avoid premature nursing home placement. Traditionally, these services would include congregate meals as well as home-delivered meals, adult day care, and transportation to medical appointments, but the COVID pandemic caused a reduction in demand for some services as seniors were advised to isolate at home. In 2020, Senior Connection Center helped needy seniors by funding:

- 1,537,640 Meals – Since congregate meal sites were forced to close in response to COVID, the number of home delivered meals rose from 672,220 in 2019 to 1,159,835 in 2020.
- 19,197 rides to doctor visits and other important appointments.
- 47,358 hours of personal care services like bathing and dressing.
- 102,739 hours of homemaker services.
When the COVID-19 pandemic hit and older adults were strongly encouraged to stay home to avoid catching the virus, seniors who had been living independently and doing their own shopping suddenly needed help obtaining such things as groceries, cleaning supplies, toilet paper, and facemasks. Then, as senior centers and congregate meal sites closed, many less mobile or frail seniors not only worried about how they would get the food they needed, but they found themselves cut off from the human contact and socialization these sites provided.

Rather than seeing these problems as overwhelming and daunting, Senior Connection Center staff became inspired as we saw the opportunity to play a critical role in reducing the negative impact of COVID on our clients. We also knew we had to respond quickly and thoughtfully if we were going to address the many unmet needs that local seniors would be facing while trying to avoid this deadly virus.

Here are just some of the initiatives Senior Connection Center launched in 2020 in order to help local seniors stay informed, maintain their overall health and wellness, obtain the nutritional and household supplies they needed, and reduce the impact of the social isolation that COVID-19 forced upon them.

**SCC’s Workforce Goes Remote**
Thanks to our amazing Management Information System department and the overall cooperative spirit of our employees, SCC remained operational while we quickly transitioned our entire workforce to safely working from their homes.

**Delivering Necessities to Homebound Seniors**
Early in the pandemic, finding supplies like toilet paper, cleaning supplies, and facemasks became a challenge for everyone, but obtaining these items became especially difficult for homebound seniors. This challenge inspired SCC staff members to get creative as we tried to locate these hard-to-find supplies. We worked diligently to locate these items, calling countless stores and warehouses. We even approached our own office cleaning service who agreed to let us purchase the toilet paper they no longer needed after many of their clients’ offices closed. In 2020, SCC shipped boxes of supplies including toilet paper, gloves, masks, hygiene kits, and paper towels to 111 seniors and provided $2,625 in gift cards so they could order groceries and other necessities.

**Providing Nutrition Services in a Whole New Way**
We worked with an array of community partners to ensure seniors who had been eating most of their meals at congregate meal programs and senior centers would begin receiving home-delivered meals. We streamlined our referral process so these seniors would not have to wait for this service to begin. Also, by continuing to work with existing meal providers as well as forging new relationships with vendors like restaurants and food trucks, we were able to give our clients a variety of healthy and delicious food choices. Beginning in 2020 and moving into 2021, Families First Act and CARES funding allowed us to provide meals to 2,845 local seniors on a regular basis.
Offering Telephone Reassurance

Early in the pandemic, SCC along with our network of provider agencies began calling vulnerable seniors who were at risk of being especially hard-hit by the pandemic, with a special focus on those living alone. As we were checking in to identify their needs and refer them to SCC services and community resources, it became even more apparent how the increased social isolation was intensifying their feelings of loneliness and negatively impacting their mental health. SCC and our provider network successfully conducted 83,993 telephone reassurance calls in 2020 and, as the pandemic continues through 2021, we continue to provide this critical service to these frail individuals.

Embracing Technology

By offering virtual workshops to the community via Zoom and Social Media outlets, we were able to continue to provide our community with such information and services as SHINE / Medicare classes and counseling sessions, Health & Wellness classes and Elder Abuse Prevention training. SCC used multiple social media platforms to deliver pertinent information in a timely manner to seniors and their caregivers. By launching two informational programs, Your Weekly Connection and Medicare Mondays, we were able to deliver in-depth, pertinent information about the pandemic as well as a variety of other topics.

COVID-19 Vaccine Assistance

When the COVID-19 vaccines became available for older adults, SCC’s Elder Helpline was equipped to provide local seniors and their caregivers with the most up-to-date information about obtaining vaccines at the various sites throughout our service area. Then, as our local communities began offering vaccines to homebound seniors in their homes, SCC coordinated efforts with our network of provider partners and public health entities to contact local homebound seniors with information about this service and assist them in scheduling an appointment to receive the vaccine at home.

As of July 31, 2021, SCC along with this provider network, has contacted 5,876 seniors and scheduled 786 vaccine visits at the homes of local seniors.

Moving into 2021, SCC is broadening our vaccine efforts even further to include a door-to-door vaccine outreach campaign in neighborhoods where COVID vaccine rates remain low among senior residents. Outreach workers are disseminating up-to-date, accurate vaccine information and assisting local homebound seniors with scheduling appointments to get the vaccine administered in their homes.

Addressing Social Isolation and Loneliness

The heightened impact COVID-related social isolation was having on local seniors ranged from decreased physical activity to increased feelings of loneliness. In addition to increasing virtual access to mental health counseling, SCC launched a new service called Uniper, a TV-based, interactive communication service designed specifically for older adults. Uniper allows seniors to use their televisions to conduct video calls with friends and family, participate in interactive classes on a variety of topics, and conduct telehealth visits with their healthcare providers. SCC’s Uniper initiative will allow 200 local seniors to be socially engaged and physically active from the safety of their own homes.
The COVID-19 pandemic may have required us to come up with new ways to deliver our existing services, but we faced these challenges with creativity and determination. Not only were we able to continue providing services, but oftentimes we found ways to do so with increased efficiency and improved customer service.

Veterans Directed Home & Community Based Services Program

Senior Connection Center manages the local Veterans Directed Home & Community Based Services Program, giving disabled veterans of all ages the flexibility to manage their own care budgets and hire family caregivers. The veterans enrolled in this program range in age from a 32-year-old veteran who is planning to attend law school to a 103-year-old WW2 veteran who was able to spend his final years at home in the care of his wife. We are proud to report that over the course of 2020 we served 89 veterans with a total of 138,858 hours of caregiver and other needed services that allowed them to remain living at home with their loved ones.

SCC staff developed a computerized tracking system for the Veteran Directed Care (VDC) Program that greatly improved our ability to manage our veteran clients’ spending, program documentation, and payments from the Veterans Administration. SCC licensed this proprietary software and marketed it to other Area Agencies on Aging (AAA) that operate the VDC Program in their communities. SCC is happy to report that three Florida AAAs are now utilizing this tracking system, which allows SCC to generate revenue for our organization while helping other AAAs operate their programs more efficiently.

SHINE

By offering our SHINE outreach and counseling sessions virtually, we were able to provide SHINE services to people with transportation, medical or mobility issues, caregiving responsibilities, or work schedules that would have made it difficult for them to attend a live event.

Not only did our SHINE team begin offering various Medicare training sessions via Zoom, but we also initiated Medicare Mondays, a weekly Medicare Q&A program presented on Facebook and made available on our YouTube channel.

Thanks to the VDC program, veteran Susan Wiederman has been able to remain in her home, receiving a level of care “beyond her expectations” from the same caregiver she hired more than 10 years ago.

SHINE staff and volunteers also communicate with each other and celebrate together with such activities as a virtual Hot Cocoa Holiday Party.

Congratulations to our SHINE volunteer, Jim Tolbert, recipient of the Florida Department of Elder Affairs’ Harold Barnes Leader of the Year Award. During 2020 Jim was always willing to help his clients and fellow SHINE volunteers in any way he could. He demonstrated his dedication and flexibility by transforming his traditional outreach presentations to a ZOOM format and recording outreach videos to post on social media.
**Education, Outreach and Elder Abuse Prevention**

With seniors being especially vulnerable to the health effects of COVID-19, the need to provide education and outreach services to this population became more important than ever. As seniors were self-isolating to avoid the virus, we had to find new ways to reach them with the COVID-19 information they needed to stay safe, as well as connect them with the programs and services available to help them maintain their independence.

In response, we posted timely and pertinent information on an array of topics on various social media platforms and partnered with subject experts to present a weekly Facebook program, *Your Weekly Connection*. In addition to providing Zoom trainings on the topic of Elder Abuse Prevention, we recognized World Elder Abuse Awareness Day with a statewide Facebook Live program about Scams and Fraud.

As a result of this increase in social media efforts, SCC’s Facebook video views grew from 229 in 2019 to 8,768 in 2020 and our organic reach on YouTube grew from approximately 35,000 in 2019 to more than 110,000 in 2020.

You can catch *Your Weekly Connection* and Medicare Monday interviews and other SCC videos on the [Senior Connection Center YouTube Channel](#).

**SCC partners with Better Living for Seniors Hillsborough to collect donations for homebound seniors and disseminate information about World Elder Abuse Awareness Day**

**Health & Wellness**

When meeting in groups to conduct Health & Wellness classes was no longer the safe and healthy thing to do, SCC made plans to offer our classes virtually while maintaining the integrity of the programs. We recognized that some of our participants might be technically challenged, so we provided extra support and guidance over the phone to get them through the registration process and comfortable using Zoom. By the end of 2020, SCC was offering such virtual classes as Chronic Disease Self Management, Healthy Eating Every Day, Active Living Every Day, Diabetes Self Management, Tai Chi for Arthritis, and Tomando Control de su Salud in Spanish. In 2020, SCC served 236 seniors with in-person classes and 113 with on-line classes, which are continuing into 2021.

**COVID-19 Grant Awards and Services Provided by the Area Agency on Aging:**

- Aging and Disability Resource Center (ADRC)
- Elder Helpline (OAA) Older Americans Act Title III-B and III-E
- Serving Health Insurance Needs of Elders (SHINE)
- Medicare Improvements for Patients and Providers (MIPPA)
- Senior Medicare Patrol (SMP)
- Health & Wellness (OAA) Older Americans Act Title III-D
- Elder Abuse Prevention (OAA) Older Americans Act Title VII
- Veterans Directed Home and Community Based Service Program (VD-HCBS)
- Chronic Disease Self-Management Education Program (CDSME)

**Contracted Budget 2020**

- **Highlands** $1,389,978
- **Hardee** $260,204
- **Manatee** $3,549,752
- **Hillsborough** $9,462,631
- **Polk** $5,486,537

**Contracted Budget 2021**

- **Highlands** $1,366,004
- **Hardee** $245,776
- **Manatee** $3,687,055
- **Hillsborough** $9,433,708
- **Polk** $5,698,974

**COVID-19 Grant Awards and Services Provided by the Area Agency on Aging:**

<table>
<thead>
<tr>
<th>Program</th>
<th>Contract Year</th>
<th>Contract Total</th>
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<tbody>
<tr>
<td>Families First Act (FFA)</td>
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<tr>
<td>Expanding COVID-19 Vaccinations via the Aging Network</td>
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<td>$427,310.00</td>
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<tr>
<td>American Rescue Plan (ARP)**</td>
<td>9/1/2021 – 9/30/2024</td>
<td>$10,321,229.00</td>
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</table>

**Total Funding:** $20,120,817.12

**As of the printing of this document, the reported ARP funds had been allocated to Senior Connection Center but the contract had not yet been executed.**

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**Senior Connection Center Programs and Funding Sources 2020 / 2021**
Over the past several years, Rise & Shine had grown to become a much-anticipated event where hundreds of people would gather to celebrate Older Americans Month. We would recognize the accomplishments of amazing local seniors with our Salt & Pepper Awards, acknowledge the contributions of the Senior-Friendly Business of the Year, and announce the recipients of our Mini Grant awards, which were funded by proceeds from the event. Rise & Shine also served to shed light on the fact that many older adults, persons with disabilities and their caregivers need our help, so the event was also a way to raise funds for Senior Connection Center’s Crisis Fund initiative.

Unfortunately, due to the COVID-19 pandemic, Rise & Shine 2020 had to be cancelled. We were deeply concerned about the impact this would have on our Crisis Fund budget, but fortunately our Rise & Shine sponsors agreed to allow us use their sponsorship dollars as Crisis Funds. This generous decision allowed us to continue to assist seniors in crisis with much-needed support throughout the pandemic.

Starting in 2020 and continuing into 2021, Senior Connection Center awarded nearly $25,000 in Crisis Funds to 93 local seniors in need. Early in the pandemic, we helped many seniors who suddenly found themselves homebound by sending them shipments of hard-to-find essentials such as toilet paper, face masks, cleaning supplies, and gift cards to purchase home-delivered groceries. Crisis funds also helped to divert many different types of crises ranging from providing fumigation services to repairing a leaky roof; paying for a car registration as well as paying for a car repair. Some seniors needed a few hundred dollars to replace a broken stove, a hot water heater, or a toilet, while others found themselves needing transportation for such essential services as dialysis treatment. Crisis funds were also used to cover insurance co-pays, incontinence supplies, an oxygenator unit, and a pair of prescription eyeglasses.

As 2021 arrived we realized that, once again, we would not be able to hold an in-person event. We certainly did not want to postpone Rise & Shine again, so we opted to host a virtual event. Since we had been inundated with two-years’ worth of nominations for the Salt & Pepper Awards, we decided to present two awards in each category as well as recognize a Philanthropist of the Year and Senior-Friendly Business of the Year. Thanks to the musical talents of board member, Gil Machin, we were able to provide our audience of more than 250 guests with pre-show entertainment and we were able to safely present these awards to the deserving seniors, whose heartwarming stories reminded all of us that we live in an amazing community of strength.

Our Mini-Grants are one way we encourage and support local organizations to pursue innovative solutions to issues facing many seniors, such as poor nutrition, isolation and loneliness, or the declining condition of their homes. We want to congratulate the 2020 Mini-Grant Award winners for the work they performed throughout the pandemic:

**Apostles Village**'s mini-grant allowed them to address the social isolation and loneliness brought on by the COVID pandemic by creating a welcoming, shady outdoor space for their residents to safely congregate.

**Ridge ARC**’s mini-grant gave them the funds to provide their clients who have developmental and other disabilities with various meaningful volunteer opportunities, allowing them to safely give back to their communities.

**Neuro Challenge Foundation for Parkinson’s** used their mini-grant to develop virtual support, therapeutic, and educational programs for their clients, helping them to maintain their physical and emotional health through the pandemic.

**Hardee Help Center** was able to use their mini-grant to create an immediate, short-term food supplement program for local seniors who were waiting to receive other nutrition services during the pandemic.

In addition to proceeds from the Rise & Shine event, Senior Connection Center wants to thank the Florida Blue Foundation and WellMed Foundation for their support of Senior Connection Center’s Crisis Funds.
Meet the 2020/2021 Salt & Pepper Outstanding Senior Award Winners

Community Service & Volunteerism

Lillie Nichols
for volunteering thousands of hours over the past decade as a Foster Grandparent with Seniors in Service of Tampa Bay

Dr. Irene Dion
for her dedication to protecting vulnerable seniors who are living in facilities by serving as a Long Term Care Ombudsman

Arts & Entertainment

Floyd Love
for sharing his love of music and talent by entertaining local seniors in the nursing homes where they live

Diane Simon
for sharing her artistic talent as a painter to benefit charity and inspiring others through her teaching

Health & Wellness

Mike Bardell
Sun City Center Emergency Squad’s Chief, for his commitment to keeping his team and his town safe and healthy through the COVID pandemic

Janet McCarthy
for her lifelong career in home health nursing and her devotion to serving others through her missionary work

Philanthropist of the Year

William “Bill” Jarrett
for decades of personal commitment and investment in improving the health and wellness of his Highlands County community.

Senior-Friendly Business of the Year

Michael Blasco of Tampa Bay Food Trucks helped coordinate efforts with local food truck companies to prepare and deliver 26,938 hot, delicious and nutritious meals to the homes of seniors throughout Hillsborough County over the past year. This initiative was a cooperative effort among the Florida Department of Elder Affairs’ Restaurant Initiative, Senior Connection Center and Hillsborough County’s Department of Aging Services. Pictured with Mariana Bugallo-Muros, Moffitt Cancer Center and Charlotte McHenry, SCC

Thank you to all of our award sponsors for their generous support throughout the COVID-19 Pandemic
Highlights and Happenings

In light of the challenges we faced to keep our workforce safe and engaged during the pandemic, we are especially proud that our employees recognize our efforts and appreciate working for Senior Connection Center!

The Tampa Bay Times also named SCC as one of Tampa Bay’s Top 100 Workplaces for both years, and our 2021 ranking won us their Bronze Award in the Small Business Category.

We didn’t let the pandemic interfere with celebrating Administrative Professionals Appreciation Day. Our support staff woke up to yard signs thanking them for rising to the challenges of performing their duties from their homes.

Once again, the Tampa Bay Business Journal recognized Senior Connection Center as one of the Best Places to Work for both 2020 and 2021.

Senior Connection Center maintained staff morale and a sense of connection by devoting a portion of our monthly staff meeting time to such activities as baby showers, holiday celebrations and scavenger hunts. What better way to boost morale than to have a pet costume contest!

This year, SCC’s team Forget-Me-Nots was comprised of pods of family and friends who participated in the annual Walk to End Alzheimer’s.

President & CEO, Charlotte McHenry, also received a Tampa Bay Times 2021 Leadership Award for her ability to navigate SCC through the pandemic, racial unrest and other leadership challenges.

Senior Connection Center maintained staff morale and a sense of connection by devoting a portion of our monthly staff meeting time to such activities as baby showers, holiday celebrations and scavenger hunts. What better way to boost morale than to have a pet costume contest!

Arthur Moseley of Griswold Home Care presents Paula Nelson with their Heroes with a Heart award for her behind the scenes efforts to help local seniors-in-need.

President & CEO, Charlotte McHenry, also received a Tampa Bay Times 2021 Leadership Award for her ability to navigate SCC through the pandemic, racial unrest and other leadership challenges.
Board of Directors 2020/21

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Some closing thoughts from our Board Chair, Becky McIntyre

During a year that has been characterized by significant obstacles to human health and wellbeing, I am exceedingly proud of the myriad of ways Senior Connection Center has supported the communities of Hardee, Highlands, Hillsborough, Manatee, and Polk counties. Programs and services essential to seniors, persons with disabilities, and their caregivers have been creatively and thoughtfully adapted to ensure uninterrupted access to the resources our neighbors need, even in a pandemic, in order to continue living independently and with dignity. New funding streams and partnerships have also been cultivated and will contribute to the resilience of the organization for many years to come.

Yet, in spite of all the changes and uncertainties weathered in 2020 and 2021, I find it encouraging that the core values and mission of the Senior Connection Center have not changed. Staff, senior management, and the Board of Directors will continue seeking ways to reach underserved communities and to responsibly steward the resources entrusted to us so that services will continue to be provided and ultimately expanded to all who are eligible. Each person who calls or emails the Elder Helpline is met with patient and competent assistance. Those seeking information on health insurance through our SHINE program will receive straightforward and unbiased counseling.

Further, wellness opportunities for elders to practice healthy habits like Tai Chi and to learn chronic disease management tools will continue to be offered, thus building strength, health, and confidence.

Thank you for the time, talent, and financial resources that you have contributed toward making Senior Connection Center’s work in our communities possible. Together, we can overcome whatever new or unprecedented challenges 2021 continues to bring.

Sincerely,

Becky McIntyre
Becky McIntyre, Board Chair
WE GRATEFULLY ACKNOWLEDGE
THE GENEROUS SUPPORT OF OUR SPONSORS:

Humana®

AARP® Real Possibilities
Tampa Bay

Baldwin
Krystyn Sherman
Insight Beyond Insurance

Suncoast Credit Union

Department of Elder Affairs
State of Florida

SHINE
Florida Shop-SHop

Moffitt Cancer Center

ACADIA

Senior Connection Center Inc.
Your Aging & Disability Resource Center

8928 Brittany Way, Tampa, FL 33619
813-810-5523 | Elder Helpline 1-800-96-ELDER

SeniorConnectionCenter.org